



CONTRACT FOR BUNDLED SERVICES

By signing this contract, I agree to maintain the bundle services I selected from Pembroke Telephone Co. for a minimum of one year. Those services I selected are listed. It is understood that to bundle services, I will select Pembroke Telephone as my long distance carrier. If a change is made to the bundled services, other than termination, the contract will renew for a period of one year from the date of the change in service. I understand that there may be service order or other charges associated with changes to my bundled services. If for any reason these services are terminated before the completion of one year, I agree to pay the total installation cost of those discontinued services, the cost of any Pembroke Telephone equipment that was issued and not returned or that was returned in damaged condition and a premature bundle disconnect penalty of \$151.00. PAC TV installation charge is \$75.00. PACCCESS installation charge is \$99.00. Suspension of any services due to non-payment does not terminate this contract, the obligations under this contract or the term of this contract.

Pembroke Telephone’s bundled services include “best effort” services such as broadband Internet access, long distance telephone and PAC TV. The actual PACCCESS speed and television services experienced by customers may vary and depends on several factors including customer location, destination on the Internet, traffic on the Internet, interference with high frequency spectrum on the customer’s telephone line, etc. No minimum level of speed or service is guaranteed.

By contracting with Pembroke Telephone for bundled services, it is understood that all services within the bundle may not be available in all areas thus making the bundle unavailable at that time. A review of the service area and other plant conditions must be completed prior to subscribing to bundled services.

It is essential for the customer to protect all equipment issued as well as their computer and television from any electrical surge including lightning and low voltage damage. Pembroke Telephone Company is in no way responsible for any electrical damage to the customer’s equipment.

This contract will automatically renew at the end of each contract period. The renewal period will be for one year. Should a customer not wish to renew, the customer must notify Pembroke Telephone prior to the renewal date of this bundle contract. For all contracts that have automatically renewed the cost to terminate the contract prior to expiration may be lessened or waived at the discretion of Pembroke Telephone. I also understand that the prices charged for services covered by this bundle contract and the discounts associated with this bundle contract may change without notice. Pembroke Telephone reserves the right to suspend or terminate any of the services it offers that may be covered by this bundle contract.

Telephone Number _____

Customer Signature _____ **Date** _____

PTC Representative _____ **Date** _____

Service Order # _____

Userid/Pwd _____

Long Distance Option:

PAC Long Distance _____
PAC Nationwide _____
PAC 200 _____
PAC 400 _____
PAC 600 _____

Broadband Internet Access:

PACCESS _____
PACCESS SELECT _____
PACCESS ULTRA _____
PACCESS LITE _____

PAC TV

Choice _____
Premium _____
Prime _____

Calling Features

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

Comments _____

Customer Name _____

Phone Number _____