

August 2008



PEMBROKE TELEPHONE COMPANY

Volume 8 Issue 8

Monthly Newsletter For Customers & Employees

Get Some Fast Cash with PACCESS!



How would you like to get \$50 for just getting on the Internet? You can if you subscribe to Pembroke Telephone's PACCESS high speed Internet access. For those who don't know (there are still a few of you out there!), PACCESS is Pembroke Telephone's answer to the fastest way to surf the Internet in North Bryan County. Offered in three speeds, PACCESS can get you and your family on the Internet at speeds of up to 10 Mbps, which is 25 percent FASTER than cable! At those speeds, you just cannot afford to pass up the best deal in North Bryan County!

To get your rebate, all you need to do is subscribe to PACCESS for at least a year - but once you have it you will wonder how you lived without it! Along with your PACCESS subscription,

you will get up to five email addresses, remote email access and space to host your own personal Web page. Not sure which PACCESS works the best for you? People who just check their email might want PACCESS. If you are an Internet surfer or like to share pictures of your kids with the family, you will probably want PACCESS Select. If you really enjoy the Internet and all it has to offer, or if you have a family with iPods and Facebook pages, you NEED our PACCESS Ultra service. Whichever service level you choose, you can never go wrong with PACCESS. This offer is only available to individuals who have not been PACCESS subscribers for at least six months and who have accounts in good standing. Sorry, it cannot be combined with our Triple Play bundle. You will get a \$50 Mastercard for subscribing to PACCESS Ultra, \$35 for PACCESS Select and \$25 for PACCESS. Your card will be mailed to you within 60 days of your subscription as long as your account is current. You can save even more by combining PACCESS with your other telephone and television services. Place your order today!

New Computer for School? PAC Pros Can Get You Running!

If you bought a new computer during the tax free shopping days, PAC Pros are the ones to call to set it up and get you going. Whether it is setting up the operating system and other programs, installing Internet security or setting up a home network, they can take care of you. We have a variety of starter packages that meet most needs, as well as our customized hourly service. Why call someone who will charge you for their drive from Savannah when you can get the help you need locally. You know Pembroke Telephone and you know we stand behind the work we do. Our packages and hourly rates are some of the most reasonable you will find in the area. We can also offer other services for our subscribers on a case-by-case basis. Our technicians can solve television remote issues, channel and television set up problems and do custom home wiring to meet most of your computer and home entertainment challenges. You can contact us by calling Pembroke Telephone Customer Service at 653-4389 during regular business hours. If you have a service issue and are not sure if it is a system problem or one with your equipment, contact Technical Support at 653-4000. Our hourly rates begin at \$37.50 for the first half hour, depending on the customer challenge. All charges can be billed to your home telephone account.

Dates & Details

Back to School!
August 8, 2008

Congrats to everyone for surviving another summer with the kids!

Employee Birthdays

Angie Fountain 8/8
Charles Beckworth 8/21
Shalah Beckworth 8/23

Contact Us!

Pembroke Telephone
Company, Inc.
185 E Bacon St.
PO Box 10
Pembroke, GA 31321
www.pemtelco.com

Business Office

Monday-Friday
8:30 am- 4:30 pm

Drive-thru Window

Monday-Friday
8:30 am- 5:30 pm

Closed Weekends
(912) 653-4389

Technical Support

Monday-Saturday
7:00 am - 10:00 pm

Sundays
8:00 am - 10:00 pm
(912) 653-4000

According to the Old Farmer's Almanac, the Dog Days of Summer traditionally run from July 3 through August 11. Named by the Greeks for Sirius, the Dog Star, it has come to connote the hottest days of summer, when all are dog tired from the heat and seek relief.

Changes to Standalone PACCESS and PAC TV Services

Subscribers who have Internet access or PAC TV television but do not have local service with Pembroke Telephone may notice changes in their billing next month. Due to Nation Exchange Carrier Association mandated changes, the rate structures for standalone services have to be adjusted. Subscribers to PACCESS Standalone will see no changes; subscribers to PAC TV Standalone will have a \$20 Standalone surcharge added to their service as of September 1, 2008. However, if you subscribe to both PACCESS and PAC TV, we have formed a new Standalone services bundle that will offer a \$30 per month savings when you take both services. The Standalone Bundle is an easy way to get great services and keep your budget balanced at the same time. Give us a call today at 653-4389 to get your Standalone Bundle started!

Pig Pickin' Comes to Pembroke!

Pembroke, Georgia becomes home to the first Pig Pickin' on October 11, 2008. What is a Pig Pickin' you ask? The answer is one great time for you and your entire family. From 10 a.m. until 10 p.m. there will be activities for everyone in the the family! Concerts, carnival rides, local arts and crafts, a classic car show, a 5k run (a "hog jog!") and of course, lots and lots of good Southern cooking! This may be the biggest event north Bryan County has ever seen. All proceeds of the Festival will benefit the Tos Theater restoration. Mark you calendars and plan to be there on October 11th!

Pembroke Telephone's Triple Play Bundle!

3 Triple Play!

- Talk
- Surf
- Watch

\$99

Call: **912 • 653 • 4389**

Introductory rate in effect; one year minimum contract required. Includes unlimited local and long distance nationwide calling, PAC TV Choice and 10 Mbps PACCESS Internet access during introductory period; subscriber optionable bundle for remainder of contract period. Early termination and other charges may apply. Other terms and conditions apply to offer; contact Pembroke Telephone Customer Service for further details and availability.



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Bundle Renewals

If you have one of Pembroke Telephone's service bundles, please remember that they automatically renew on your bundle anniversary date. If you want to make a change to your bundle, you must do it in the thirty days prior to expiration. Your bundle expiration date is noted monthly on your bill. Of course, you can upgrade your bundled services at any time - maybe it is time to speed up your Internet service or upgrade your PAC TV television services! If you need additional information about your bundle anniversary date, or how to make changes to your bundle, please contact Customer Service at 653-4389. Our representatives will be glad to assist you.

Enhanced Voicemail Coming Soon!

Beginning in this fall, Pembroke Telephone will begin migrating its voicemail customers to a new state-of-the-art system probably unlike any you have seen before. All the features our subscribers have come to expect will still be there, but just easier to use. You will be able to access your voicemail and program your voicemail features with your telephone keypad just like you did before. But you will also be able to access your voicemail through a portal on www.pemtelco.com, where you can see who left you a message, program calling functions and set up mailboxes for each member of your family. Business owners will see even more enhancements. Pembroke Telephone can set up a custom communications desk top for your company, with your brand identity that can be accessed by individuals, business groups or any way you want. You make the decision. In addition, we will offer many enhancements to assist your company in its productivity. Watch for more news coming in the next few months!