

November 2008



# PEMBROKE TELEPHONE COMPANY

Volume 8 Issue 11

*Monthly Newsletter For Customers & Employees*

## A Couple of Simple Tips Could Save You Big!



Everyone is worried about the economy, but around the holidays that concern gets even greater. Well, Pembroke Telephone has a couple of suggestions that might help you save some money on your telephone, Internet access and television. Unfortunately, not everyone is eligible for everything, but even if you are not, you may know someone who is. Please share this information with others, because everyone could use a little help these days.

The first way is simple: bundle your services if you are not already doing so. If you have your telephone service with Pembroke Telephone and at least one other service, such as PAC TV or PACCESS, you can save money by “bundling” those services. This does require a commitment on your part of at least a year, but by bundling, you can potentially save several hundred dollars each year. That adds up! If you take both PACCESS and PAC TV with your telephone, the savings are even greater.

For those people who have their telephone with Pembroke Telephone but might be getting their Internet access and television from some other provider (shame on you!), we can save you some big money. Our new Triple Play bundle is available to new subscribers and those who currently just have telephone service. With the Triple Play, you will get an incredible introduction to our Internet access and television for just \$99 a month for the first three months. After that, you decide what service level you would like. Maybe you want to slow down the Internet, but upgrade to the “kitchen sink” when it has to do with television. That is okay! Just give our Customer Service group a call at 653-4389 and they can give you more information.

If you are 65 years of age or older and want only the basics, we have a special Senior Bundle. With this, you get your local telephone, our PAC Nationwide long distance, PAC TV Prime and a special PACCESS product perfect for getting those pictures of the grandkids!. This bundle is just \$49.99 inclusive for all services, with taxes and FUSC additional. Sorry, you must be at least 65 and the service must be in your name to be eligible. There are no service level substitutions for the Senior Bundle, but you may add any premium movie channel if you like at regular rates.

Lastly, you may be eligible for the Lifeline or Linkup assistance programs. Lifeline provides an \$8.25 monthly credit for eligible individuals on your local telephone service. Linkup provides a one time credit toward telephone installation. You need to be eligible for specific financial assistance programs like TANF and LIHEAP. Please visit our Web site at [www.pemtelco.com](http://www.pemtelco.com) and look under Telephone Service to check available programs. Or you can call Customer Service at 653-4389 to check your eligibility for this or any of our other discount programs.

## Congratulations Kurt Shuman!

Kurt was the winning designer of the cover for the 2009 Pembroke Telephone Book. For the first time, a competition was held at Bryan County High School. After reviewing more than 30 terrific entries, Pembroke Telephone’s management picked Kurt’s design. He is pictured to the right with Jessica Norfleet, honorable mention, Jackie Williams, first runner-up and Christina Anderson, second runner-up.



### Dates & Details

Thanksgiving  
November 27, 2008  
Pembroke Telephone  
will be closed  
November 27-28.

### Employee Birthdays

Jeanne McCormick 11/8  
John Hoskins 11/8  
Ben Smith 11/14  
Vickie Harold 11/24

### Contact Us!

Pembroke Telephone  
Company, Inc.  
185 E Bacon St.  
PO Box 10  
Pembroke, GA 31321  
[www.pemtelco.com](http://www.pemtelco.com)

**Business Office**  
Monday-Friday  
8:30 am- 4:30 pm

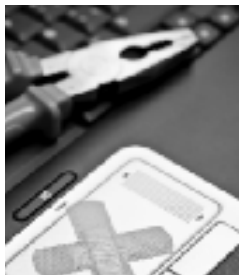
**Drive-thru Window**  
Monday-Friday  
8:30 am- 5:30 pm  
Closed Weekends  
(912) 653-4389

**Technical Support**  
Monday-Saturday  
7:00 am - 10:00 pm  
Sundays  
8:00 am - 10:00 pm  
(912) 653-4000

### **Did you know?**

Mary Chilton Winslow was the first woman of the Pilgrims to set foot on Plymouth Rock. Born in England about 1608, she married John Winslow in 1621 and they had ten children. They lived in Boston until he died in 1674 and she in 1679.

## Santa Thinking About a New Computer? Think PAC Pros!



If you, or Santa, are thinking about getting a new computer for Christmas, think about having PAC Pros set it up ahead of time. Our technicians can provide most set up services you might need at very reasonable rates. Forget about having those guys from Savannah charge you for their drive to North Bryan County - we are right here. You

can either drop the computer off at our offices at 185 E. Bacon Street and have it set up and ready to run, or we can come out to your home and do it. Need to have it on the Internet so you can check your email on Christmas Day? Schedule us early and we can set up a wireless home network. That way, you just unwrap the computer, plug it in and you will be online before Santa can say Ho Ho Ho! For those who might just want an overhaul, we can do that also. The PAC Pros can check your computer for viruses, spyware and other things that might be slowing it down. PAC Pros can take care of most of your computer and networking needs. In addition, we offer limited installation of televisions and entertainment systems. What better present to your family than a new flat screen television with a subscription to PAC TV! Call us in advance and we can have everything set up and working in time for the holidays. Our rates are very reasonable and Pembroke Telephone subscribers can put the charges on their monthly bill.

**February 17, 2009**

It is just a little more than 100 days and counting before the nationwide conversion to digital television. If you watch television, you have probably heard about it. On February 17, 2009, any television that does not have or is not connected to some sort of digital converter will be unable to receive a signal. If you are a PAC TV subscriber, you have nothing to worry about. You are already receiving an all digital signal. If you receive your programming from a roof top antenna or rabbit ears, watch out! You will not be able to receive a signal. For more information, please review the insert included with your monthly Pembroke Telephone bill or give us a call at 653-4389. Make sure you are not left behind!

### **Make Bill Paying Safe and Easy!**

If you have not already signed up for Pembroke Telephone's online account access, there is no time like now! A free service offered to subscribers, you can access your telephone, PACCESS and PAC TV billing 24 hours a day at our Web site, [www.pemtelco.com](http://www.pemtelco.com). You can log on to your account when you want, check your balance and pay your bill any time of the day or night. No more worries about paying your bill late, especially when you have so many other things on your mind. You can pay your bill with your Visa or MasterCard, or if you like, sign up for our free service that automatically debits your bank account each month. You can also review your bill and calling history. Just visit [www.pemtelco.com](http://www.pemtelco.com) site today and enroll!



- Save up to 33% over cable and satellite services\*
- More than 140 channels, including local channels
  - All digital channels at no additional charge
  - HBO, Cinemax and other movie channels

**Save even more by bundling your  
Internet, telephone and television services!**



**PEMBROKE TELEPHONE**

**Serving Northern Bryan County for more than a century**

185 E. Bacon Street, Pembroke, GA 31321  
(912) 653-4389 • [www.pemtelco.com](http://www.pemtelco.com)

\*Savings based on separate item cost for non-subscribers. Other terms and restrictions may apply and prices subject to change without notice.